

BIGELOW FREE PUBLIC LIBRARY

STRATEGIC PLANNING ADVISORY COMMITTEE (SPAC) SURVEY RESULTS REPORT 2022

Conducted 11/16/22 – 11/29/22

TOTAL RESPONSES = 4

Q1: What are the first three (3) words that come to mind when you think of our Library?



WORDS

Beautiful Challenging Community Creative Flexible Old (2) Open Possibility Progressive Staff Welcoming

Q2: We are considering ways to improve the Library's physical space. Name one change—the single most important change—you think we should make to the Library's interior or exterior space. Please be specific.

1. ADD/RECONFIGURE SPACE SPACE (2/40%)

- "You should have more open floor space with quiet areas throughout the building."
- "Private study room"

2. MISC. UNIQUE IDEAS (3/60%)

- **Declutter:** "Get rid of what isn't used or is barely used."
- Improve Furniture and Fixtures: "Comfortable seating and quality lighting."
- Update Interior: "The interior should have a more contemporary feel."

Note: # of responses presented may exceed the # of responses tallied in the survey because some people addressed multiple topics.

Q3: Please share up to three (3) ideas for new Library programs, materials, resources, or services that you believe the community would find valuable/interesting.

1. COLLECTIONS IDEAS (5/45%)

- Expand Library of Things (3): Library of things || Library of tools || Tool library
- Misc. Unique Ideas (2): Career/job resources || More movies

2. FACILITY IDEAS (2/18%)

• Misc. Unique Ideas (2): Makerspace || Seating and study areas that enrich user experience

3. PROGRAMS IDEAS (2/18%)

• Misc. Unique Ideas (2): Language classes || Training

4. MISC. UNIQUE IDEAS (2/18%)

• Misc. Unique Ideas (2): Better Wi-Fi || Outreach to daycares and other sites

Note: # of responses presented may exceed the # of responses tallied in the survey because some people addressed multiple topics.

Q4: Please share any additional feedback or suggestions you have for the Library and how it can better serve the community over the next five years.

FACILITY IDEAS

"Private study rooms,

better internet"

MARKETING IDEAS

"Build advocacy for more substantial community investment in library. Support staff and director."

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